

- providing goods and services for the public
 - improve well-being of citizens (benefits)
 - government provides/subsidise goods and services so that all citizens can have access to them
- safeguarding interests of citizens
 - ensure citizens have sense of security
 - example: WorkRight Initiative for rights and responsibilities of employees and employers; prepare for retirement through CPF to finance housing and healthcare needs, and have a source of lifelong income in retirement

ROLE OF CITIZENS IN SOCIETY

OUTCOMES OF CITIZEN PARTICIPATION

- contributing to needs of society
 - greater sense of ownership and commitment towards areas they are passionate and concerned about
 - long term involvement which would ensure sustainable benefits to society
 - volunteering
- influencing government decisions
 - enable necessary changes and improvements to be made
 - refine government policies and point to areas which require more attention
- strengthening citizens' sense of belonging
 - by being involved in the sharing and discussion of views related to SG's future, citizens can develop a stronger sense of attachment toward SG